

VILLAGE OF BROCKPORT
VILLAGE BOARD - MEETING AGENDA
Tuesday, March 12, 2013 7:00pm
Location: Village Hall conference room

- **CALL TO ORDER / PLEDGE:** please silence cell phones & electronic devices & refrain from texting
- **MOMENT OF SILENCE:** to honor those that serve our Country, enforce our laws, & respond to emergencies
- **MISSION STATEMENT:** "To provide a high quality of life for all residents, exercising fiscal responsibility and preserving Brockport's unique heritage and historic character."

- **PUBLIC COMMENT:** 5 minute limit per person / state name & address for record & speak directly to entire Board / share if this is a prepared statement & submit hard copy to Clerk after reading (& electronically next day)

- **GUESTS:**
 - Jonathan Day of Time Warner Cable & Christopher Zelak of Synnova Solutions –
 - Approve & authorize Mayor to sign contract with Time Warner Cable for phone/internet service
 -

- **CERTIFICATES & PROCLAMATIONS:**
 - Proclamation - BCSD – NYS School Social Work Week 3/2-3/9
 - Proclamation - read *The Bluebird of Brockport* in April 2013
 - Proclamation – Annual Arbor Day 4/26

- **CONSENSUS ITEMS:**
 - Approval of minutes – 2/26 & 3/5
 - Approval of bills to be paid

- **CLERK REPORT:**
 - Clerk – Leslie Ann Morelli
 -

- **OLD BUSINESS:**
 - Proposed parks signage
 - Vacation carry over from one fiscal year to the next
 - Special Counsel – consider: Aloï - cease agreement, Lunn – request return of hours pre VB authorization
 - Request Grant Writer Jean O'Connell attend 4/2 VB work session re Local Government Efficiency Program / Citizens Re-Organization Empowerment Grant opportunities

- **NEW BUSINESS:**
 - Set public hearing for proposed Local Law of 2013 to exceed property tax cap (if necessary/as precaution)

- **VILLAGE BOARD REPORTS:**
 - Mayor Maria Connie Castañeda
 -
 - Trustee William G. Andrews
 -
 - Trustee Margaret B. Blackman
 -
 - Trustee Kent R. Blair
 -
 - Trustee Carol L. Hannan
 -

- **EXECUTIVE SESSION** (if needed)
- **ADJOURNMENT**

Upcoming:

- 7pm Tuesday, 3/26 – Village Board meeting (w/ Attorney, Treasurer, Department Heads)
- Friday, 3/29 – Village Hall closed for holiday
- 7pm Tuesday, 4/2 – Village Board work session (w/ Treasurer re budget)

- 7pm Tuesday, 4/9 – Village Board meeting (public hearing on budget) – Middle School L.G.I.

GUIDELINES FOR PUBLIC COMMENT:

The public shall be allowed to speak only during the public comment period of the meeting or at such time as recognized by the presiding officer.

- Speakers must be visible.
- Speakers must give their name, address and organization, if any.
- Speakers must be recognized by the presiding officer.
- Speakers must limit their remarks to (5) five minutes on a given topic or extended if recognized by the presiding officer.
- Board members may, with the permission of the Mayor, interrupt a speaker during their remarks, but only for the purpose of clarification or information.
- All remarks shall be addressed to the Board as a body and not to any member thereof.
- Speakers shall observe the commonly accepted rules of courtesy, decorum, dignity and good taste.
- Interested parties or their representatives may address the Board by written communications in the event of creating a hardship to attend the meeting personally.

Village of Brockport
Fiscal Year 6/1/13 – 5/31/14
Budget Preparation Calendar
Adopted by Village Board 11/27/12

Thursday, 1/10/13	Treasurer to notify Department Heads (via memo w/ templates & discussion at Department Heads meeting) of the necessity for expense estimates
Tuesday, 1/22/13	Treasurer to provide “knowns” per contracts & rates: employees payroll & benefits / retirees benefits
Thursday, 1/24/13	Department Heads to submit expense estimates to Treasurer
Tuesday, 2/5/13	Village Board workshop w/ Treasurer & Department Heads - discuss department budget estimates
Tuesday, 2/26/13	Village Board meeting – update public on progress
Tuesday, 3/5/13	Village Board workshop w/ Treasurer – discuss & make revisions to budget estimates
Wednesday, 3/20/13	Treasurer to file tentative budget with Clerk
Tuesday, 3/26/13	Village Board meeting – update public on progress – Treasurer to present tentative budget to Village Board & Department Heads
Wednesday, 3/27/13 for 4/1/13 edition	Clerk to publish notice of public hearing on tentative budget
Tuesday, 4/2/13	Village Board workshop w/ Treasurer– discuss & make revisions to tentative budget
Tuesday, 4/9/13	Treasurer to present budget to public - public hearing on preliminary budget (Middle School L.G.I.)
Tuesday, 4/23/13	Village Board meeting – adopt budget (must be done by May 1 st)

Per Treasurer Hendricks

Village of Brockport

Time Warner Proposal for Telephone & Internet Service

	Sites	Monthly	Annual	Total
Broadband	2.00	182.99	2,195.88	4,391.76
Wideband Internet	1.00	209.99	2,519.88	2,519.88
BCP	20.00	29.95	359.40	7,188.00
Static IP	3.00	23.00	276.00	828.00
IP VPN 20 Mps	1.00	27.95	335.40	335.40
IP VPN 40 Mps	1.00	46.95	563.40	563.40
				15,826.44
Taxes - Esimated				474.79
One Time Charges for Set Up				300.00
Total				16,601.23
Last 12 Months Payments to Frontier & Earthlink				
Earthlink				14,392.17
Frontier				4,477.84
Total				18,870.01
Difference				2,268.78



February 28, 2013

Mr. Dan Hendricks
Ms. Leslie Ann Morelli
The Village of Brockport
49 State St
Brockport NY 14420

Dear Dan and Leslie;

Thank you for your interest in Business Class Internet and Phone from Time Warner Cable Business Class and for taking the time to meet with me to discuss your current service. Based on the information you have provided, we have been given a clear understanding of your goals in this area. We understand that, in addition to cost effectiveness, quality, reliability, ease of use and customer service are key factors in making this decision.

Time Warner's hybrid Fiber network is designed for high reliability and performance. Our network is designed to be self-healing with the ability to route around network components which may be affected by weather, accidental breakage or other network events. All active sites are "hardened" with redundant power, as well as generator and/or battery back-up.

Time Warner's local customer support organization will make sure any service issues are resolved quickly and professionally at a local level. We pride ourselves on our focus on building customer relationships at a local level and understand the importance of maintaining those relationships to assure a "personal" touch. In fact, Time Warner has NEVER charged for an on-site service call, and Time Warner Cable Business Class has been ranked as "Highest in Customer Satisfaction" among High-Speed Internet Service Providers.

Time Warner Cable's Business Class Phone offers full featured service with crystal clear voice quality. Our available calling plans allow you to choose the service package which best meets your needs while maximizing your savings.

The addition of these services can help Village of Brockport serve its citizens and the community better while controlling costs. As the attached pricing will demonstrate, we offer a solution that can meet your needs while increasing efficiencies and reducing costs. If you have any questions, please call me at (585) 756-1985; we look forward to working with you.

Sincerely yours,

Jonathan W Day
Major Accounts Executive
Time Warner Cable Business Class
Government/Education Markets

Pricing Summary

Village Hall/Museum 49 State St

- (1) Wideband Internet 35Mbps down /5Mbps up w/ static IP -\$239.99/month *
 - (1) IPVPN Hub Router \$46.95
 - (9) lines of Business Class phone (unlimited calling within NY State) @ \$29.95each
- Phone numbers: 637-1040, 1041, 1043, 1044, 1045, 1047, 5300, 1035, 1018,

DPW 38 East Ave

- (1) Wideband Internet service 15Mbps down /2bps upstream - \$182.99/month*
 - (1) IPVPN branch Router \$27.95
 - (5) lines of Business Class phone (unlimited calling within NY State) @ \$29.95each
- Phone numbers: 637-1060, 1061, 1062, 1063, 1065

Police 1 Clinton St

- (1) Wideband Internet service 15Mbps down /2bps upstream - \$182.99/month*
 - (7) lines of Business Class phone (unlimited calling within NY State) @ \$29.95each
- Phone numbers: 637-1016, 1020, 1021, 1022, 1024, 1025, 1026

Welcome Center-11 Water St

- (1) Wideband Internet service 15Mbps down /2bps upstream - \$182.99/month*
 - (1) line of Business Class phone (unlimited calling within NY State) @ \$29.95each
- Phone number 637-1000

* reflects "double play" discount

Install fee of \$75.00 per location. 3 year agreement

Interstate Long distance rates are \$.05/minute in 6 second increments

Account Executive: Jon Day
 Phone: 585-756-1985 ext:
 Cell Phone:
 Fax:
 Email: jonathan.day@twcable.com

Customer Information: Customer Code 0000			
Customer Information: Customer Code 0000			
Business Name	Village of Brockport	Customer Type:	
Federal Tax ID	Tax Exempt Status	Tax Exempt Certificate #	
*****2439			
Billing Address	Account Number		
49 State St Brockport NY 14420			
Billing Contact	Billing Contact Phone	Billing Contact Email Address	
Dan Hendricks	(585) 637-1041	dhendricks@brockportny.org	
Authorized Contact	Authorized Contact Phone	Authorized Contact Email Address	
Dan Hendricks	(585) 637-1041	dhendricks@brockportny.org	
Technical Contact	Technical Contact Phone	Technical Contact Email Address	
Business Class Phone Service Order Information 38 East Ave Brockport NY 14420			
Current LEC	LEC BTN	Customer Requested Due Date	Porting Required
Business Class Phone Service Order Information 11 Water St Brockport NY 14420			
Current LEC	LEC BTN	Customer Requested Due Date	Porting Required
Business Class Phone Service Order Information 1 Clinton St Brockport NY 14420			
Current LEC	LEC BTN	Customer Requested Due Date	Porting Required
Internet and Video Order Information For 38 East Ave Brockport NY 14420			
Service Type		Customer Requested Due Date	
High Speed Internet (HSD)			
Value Add - VPN			
IPs (Internet Addresses)			

Internet and Video Order Information For 11 Water St Brockport NY 14420

Service Type	Customer Requested Due Date
High Speed Internet (HSD)	

Internet and Video Order Information For 1 Clinton St Brockport NY 14420

Service Type	Customer Requested Due Date
High Speed Internet (HSD)	
IPs (Internet Addresses)	

New and Revised Services and Monthly Charges At 38 East Ave , Brockport NY 14420

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
1 Static IP	1	\$23.00	\$23.00	36 Months
IP VPN 20 Mbps	1	\$27.95	\$27.95	36 Months
Broadband HSD - 15M x 2M	1	\$182.99	\$182.99	36 Months
BCP UNLIMITED IN-STATE SERVICE	5	\$29.95	\$149.75	36 Months
*Total			\$383.69	

*Prices do not include taxes and fees.

New and Revised Services and Monthly Charges At 49 State St , Brockport NY 14420

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
1 Static IP	1	\$23.00	\$23.00	36 Months
IP VPN 40 Mbps	1	\$46.95	\$46.95	36 Months
Wideband Internet 35M x 5M	1	\$209.99	\$209.99	36 Months
BCP UNLIMITED IN-STATE SERVICE	8	\$29.95	\$239.60	36 Months
*Total			\$519.54	

*Prices do not include taxes and fees.

New and Revised Services and Monthly Charges At 1 Clinton St , Brockport NY 14420

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
1 Static IP	1	\$23.00	\$23.00	36 Months
Broadband HSD - 15M x 2M	1	\$182.99	\$182.99	36 Months
BCP UNLIMITED IN-STATE SERVICE	7	\$29.95	\$209.65	36 Months
*Total			\$415.64	

*Prices do not include taxes and fees.

New and Revised Services and Monthly Charges At 11 Water St , Brockport NY 14420

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Broadband HSD - 15M x 2M	1	\$182.99	\$182.99	36 Months
BCP UNLIMITED IN-STATE SERVICE	1	\$29.95	\$29.95	36 Months
*Total			\$212.94	

*Prices do not include taxes and fees.

One Time fees At 11 Water St , Brockport NY 14420

Description	Quantity	Sales Price	Total
HSD ACCOUNT SETUP FEE	1	\$75.00	\$75.00
Total			\$75.00

*Prices do not include taxes and fees.

One Time fees At 38 East Ave , Brockport NY 14420

Description	Quantity	Sales Price	Total
HSD ACCOUNT SETUP FEE	1	\$75.00	\$75.00
Total			\$75.00

*Prices do not include taxes and fees.

One Time fees At 49 State St , Brockport NY 14420

Description	Quantity	Sales Price	Total
HSD ACCOUNT SETUP FEE	1	\$75.00	\$75.00
Total			\$75.00

*Prices do not include taxes and fees.

One Time fees At 1 Clinton St , Brockport NY 14420

Description	Quantity	Sales Price	Total
HSD ACCOUNT SETUP FEE	1	\$75.00	\$75.00
Total			\$75.00

*Prices do not include taxes and fees.

Special Terms

The services, products, prices and terms identified on this Service Order constitute Time Warner Cable's offer to provide such services on such terms. Until Customer has accepted this offer by signing as appropriate below, Time Warner Cable reserves the right to rescind this offer at any time, at its sole discretion.

The Agreement shall be renewable for successive terms unless at least thirty (30) days prior to the expiration of the then-current term, either party notifies the other party of such party's intent not to renew this Agreement. Agreement term and corresponding monthly billing will commence on actual service installation date. Cable television and Work-at-home services are subject to annual price change.

Electronic Signature Disclosure

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

Authorized Signature for Time Warner Cable

Printed Name and Title

Date Signed

Authorized Signature for Customer

Printed Name and Title

Date Signed



Service Agreement

This Time Warner Cable Business Class Service Agreement ("**Service Agreement**") in addition to the Time Warner Cable Business Class Terms and Conditions ("**Terms and Conditions**") and any Time Warner Cable Business Class Service Orders (each, a "**Service Order**"), constitute the **Master Agreement** by and between customer identified below ("**Customer**") and Time Warner Cable ("**TWC**" or "**Operator**") and is effective as of the date last signed below.

Time Warner Cable Information

Time Warner Cable Inc.

Street: 2620 W. Henrietta Rd

Contact: Jon Day

City: Rochester

Telephone: 585-756-1985 ext:

State: NY

Facsimile:

Zip Code: 14623

Customer Information

Customer Name (Exact Legal Name): Village of Brockport			Federal ID No: *****2439	
Billing Address: 49 State St	Suite:	City: Brockport	State: NY	Zip Code: 14420
Billing Contact Name: Dan Hendricks	Phone: (585) 637-1041		E-mail: dhendricks@brockportny.org	
Authorized Contact Name: Dan Hendricks	Phone: (585) 637-1041		E-mail: dhendricks@brockportny.org	

Agreement

THIS SERVICE AGREEMENT HEREBY INCORPORATES BY REFERENCE THE TERMS AND CONDITIONS (AVAILABLE AT WWW.TWCBC.COM/LEGAL), A COPY OF WHICH WILL BE PROVIDED TO CUSTOMER UPON REQUEST. BY EXECUTING THIS SERVICE AGREEMENT BELOW, CUSTOMER ACKNOWLEDGES THAT: (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY THE TERMS AND CONDITIONS, INCLUDING SECTION 21 THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE DISPUTES RELATING TO THE TIME WARNER CABLE BUSINESS CLASS SERVICES AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

Electronic Signature Disclosure

Authorized Signature for Time Warner Cable Inc.	Authorized Signature for Customer
By:	By:
Name (printed):	Name (printed):
Title:	Title:
Date:	Date:



You first. The technology follows.™

Business Class Phone & PRI Service Notice and Acknowledgement Regarding E911

Customer understands and acknowledges that the Time Warner Cable Business Class Phone & Business Class PRI voice-enabled customer premise equipment is electrically powered and, in the event of a power outage or Time Warner Cable network failure, Enhanced 9-1-1 ("E911") services may not be available.

The Time Warner Cable Business Class Services Agreement prohibits moving your Time Warner Cable voice-enabled customer premise equipment to a new service address. Customer understands and acknowledges that if this equipment is moved to another location, E911 services may not operate properly and emergency operators may be unable to accurately identify the caller's address in an emergency. The E911 location specified on the Time Warner Cable Business Class Service Order will be provided to emergency operators for emergency calls made from the telephone numbers associated with this Service Order. To move your service to another location, you must call Time Warner Cable.

Customer agrees to specifically advise every end user of the Time Warner Cable Business Class Phone or PRI service, prominently and using the language provided above, of the circumstances under which E911 service may not be available through Time Warner Cable Business Class Phone or PRI service and to distribute Safety Stickers, to be supplied by Time Warner Cable, to all end users of the Time Warner Cable Business Class Phone or PRI service and instruct each end user to place a Safety Sticker on or near any telephone or other equipment used in conjunction with the service.

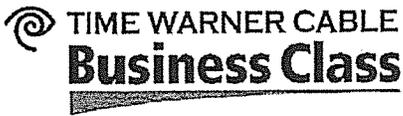
Customer must ensure that all alarm, security, medical and/or other monitoring systems and services are tested to validate proper operation after Business Class Phone or PRI service is installed.

By signing my name below, I acknowledge that I have received and understand this Notice and Acknowledgement and agree to the obligations described above.

X

(Authorized Customer Signature)

(Date Signed)



Business Class Phone
Letter of Agency

Company Name: Village of Brockport
Billing Address: 49 State St Brockport NY 14420

By checking the following items, I designate Time Warner Cable to be the service provider for the telephone number(s) listed on the attached Service Order:

I choose Time Warner Cable to provide local telephone service for the telephone number(s) listed on the attached Service Order.

I choose Time Warner Cable to provide domestic and international long distance service for the telephone number(s) listed on the attached Service Order.

I am at least 18 years of age and I am authorized to designate the preferred provider for these services and telephone number(s). I understand that I may choose only one provider for each telephone service and number identified herein. By signing my name below, I acknowledge that I have read and understand these statements and authorize Time Warner Cable to act as my agent for these preferred carrier designations.

Electronic Signature Disclosure

(Authorized Customer Signature)

(Date Signed)

(Printed Name)

(Title)

Note: To complete your order, you must confirm your selection of Time Warner Cable as your service provider by checking the boxes next to each statement. Should you have any questions, please call your Time Warner Cable Business Class account representative.

Customer consents to Time Warner Cable's access to and use of information regarding the Customer's local, long distance and international communications services, customer service reports, and credit and billing history, with respect to the billing telephone number(s) and all the associated working telephone numbers listed below and on the attached additional pages, if any for the purpose of calculating pricing plans and proposals. This document does not constitute authorization for Time Warner Cable to provide service to the customer. Customer appoints Time Warner Cable to act as its agent to the extent necessary to acquire the information described herein from the entities indicated below:

Local Exchange Carrier

Inter-LATA Toll Carriers

Intra-LATA Toll Carriers

Customer Information

Account Name

Village of Brockport

Account Number

Federal Tax ID

*****2439

Authorized Contact

Dan Hendricks

Pin/Code

Existing Account Number

Billing Address

49 State St Brockport NY 14420

Account Executive

Jon Day

Office Phone

585-756-1985 ext-

Cell Phone

Fax

THIS AUTHORIZATION SHALL REMAIN IN EFFECT UNTIL MODIFIED OR REVOKED IN WRITING

Electronic Signature Disclosure

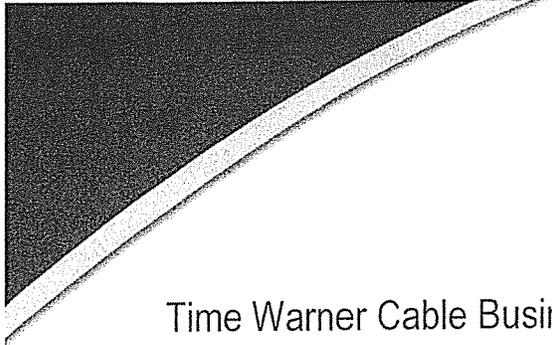
By signing and accepting below you are acknowledging that you have read and agree to the terms and condition outlined in this document.

(Authorized Customer Signature)

(Date Signed)

(Printed Name)

(Title)



Time Warner Cable Business Class
Managed IP VPN
Service Level Agreement

This Service Level Agreement ("SLA") outlines the service level commitments of Time Warner Cable Inc. ("TWC") to the customer identified in the Agreement ("Customer") with respect to Managed IP VPN (as defined in the Agreement) services (the "Services"). All capitalized terms used but not defined herein shall have the meanings given to them in the Agreement.

I. Defined Terms:

For purposes of this SLA, the following terms shall have the following meanings:

"Customer Site" means the Customer location at which a Managed IP VPN device is installed for purposes of allowing Customer to receive the Services.

"Notification" means notification of a Service Disruption by Customer to TWC in accordance with Section III below.

"Resolution Time" means the time taken by TWC to restore Services following Notification of a Service Disruption by a Customer to TWC in accordance with Section III below.

"Service Disruption" means a disruption or degradation that interferes with the ability of a Managed IP VPN to transmit and receive VPN traffic on a Customer's dedicated customer premise equipment, as further described in Section II below.

II. Priority Classification and Resolution Times:

TWC will classify Service Disruptions as follows:

Priority	Criteria
Priority 1	Total unavailability or unresponsiveness of the Service to the point where Customer is unable to use the Service.
Priority 2	Degraded Service where Customer is able to use the Service with a work-around.
Priority 3	Service is usable but some degradation is apparent.

TWC shall endeavor to resolve Service Disruptions according to the following Resolution Times:

Service	Resolution Time
Managed IP VPN	a. Priority 1: within 2 hours of Notification b. Priority 2: within 8 hours of Notification c. Priority 3: within 16 hours of Notification

In the event that Customer does not promptly release the Service for testing and repair upon Notification or TWC (or its agent) is otherwise unable to obtain access to the Customer Site or customer premise equipment, then the above-referenced Resolution Times shall be tolled until Customer releases the Service and informs TWC of such release or TWC (or its agent) is able to obtain the necessary access to the Customer Site or customer premise equipment.

III. Notification and Resolution:

Notification of a Service Disruption occurs when a Customer opens a complete trouble ticket with TWC to report a Service Disruption and provides all information reasonably required by TWC in relation to such Service Disruption, and TWC acknowledges receipt of such trouble ticket and validates that the Service is subject to a Service Disruption. A Service Disruption is concluded when TWC contacts or has attempted to contact Customer to close out the trouble ticket with respect to such Service Disruption. Customer may open a trouble ticket by calling TWC's support number on your monthly bill or via TWC's support portal located at <https://mss.twcbc.com>.

IV. Credits:

Except as set forth below, in the event that Resolution Time for a Priority 1 Service Disruption is greater than 2:00:00 hours, then subject to Customer's compliance with the terms of this SLA, Customer will be entitled to a credit equal to one day's monthly recurring charge with respect to the affected Managed IP VPN Service at the affected Customer Site.

V. Network Maintenance:

Customer understands that from time to time TWC will perform routine maintenance for improvements and preventive maintenance, and in some cases, TWC will have to perform urgent or emergency maintenance, which will usually also be conducted within convenient maintenance windows. TWC will use reasonable efforts to provide advance notice of the approximate time, duration and reason for the routine maintenance and if commercially practicable, will provide notice of urgent or emergency maintenance. In no event shall any routine, urgent or emergency maintenance be included in the calculation of Resolution Times or Service Disruptions.

Routine maintenance is typically performed during the following maintenance windows:

Monday – Friday 12 a.m. – 6 a.m. Local Time

VI. Exclusions:

The Resolution Times set forth in this SLA shall not apply to Service Disruptions caused by or resulting from any actual or suspected security breach affecting the Services or the Managed IP VPN, planned outages, maintenance (routine, urgent or emergency), service problems resulting from acts or omissions of Customer or others using the Service, failures of any non-TWC equipment (whether at the Customer Site or at the opposite endpoint of the applicable Managed IP VPN), network outages, failure of Customer's Internet access or network access service or Internet or network service provider, TWC's suspension of the Service in accordance with the terms of the Agreement, Customer's failure to keep passwords relating to the Service confidential, Customer's refusal to accept support services reasonably suggested by TWC, unavailability of onsite support at the Customer Site reasonably requested by TWC or its subcontractors, Customer's failure to release the Service for testing and repair or circumstances beyond TWC's reasonable control, including, without limitation, acts of any governmental body, war, insurrection, sabotage, embargo, fire, flood, strike or other labor disturbance, interruption of or delay in transportation, unavailability of or interruption or delay in telecommunications or third party services or software, or failure of power used in or equipment needed for provision of the Service. In addition, the Resolution Times shall only apply to those Customer Sites where TWC (or its agent) has sole administrative control to all tunnel endpoints.

VII. SLA Credit Request Procedures:

To receive any credits described in this SLA, Customer must comply with the procedures for Notification set forth in Section III above, and must submit a written request for credits to Customer's TWC billing contact within five (5) business days of Notification. The following information must be included in the written credit request:

Notification Information
Trouble Ticket Number
Severity of the Trouble Ticket (as notified by TWC)
Time that the Trouble Ticket Was Opened (as confirmed by TWC)
Time that the Trouble Ticket Was Resolved (as confirmed by TWC)
VPN ID

Failure by Customer to comply with the foregoing credit request procedures or any other provision of this SLA will result in forfeiture of such credit for the applicable trouble ticket. Notwithstanding anything to the contrary in this SLA or the Agreement, (i) the credits described herein shall constitute Customer's sole and exclusive remedy, and TWC's sole liability, with respect to TWC's or the Service's failure to meet any service level commitments or Response Time obligations, and for any Service Disruptions or other Service deficiencies of any kind; (ii) in no event shall credits awarded to Customer with respect to any Managed IP VPN Service for any Customer Site for any day exceed one (1) day worth of monthly recurring charges owed by Customer to TWC for Managed IP VPN Service for such Customer Site; (iii) in no event shall credits awarded to Customer with respect to any Managed IP VPN Service for any Customer Site for any calendar month exceed seven (7) days' worth of monthly recurring charges owed by Customer to TWC for such month of Service at such Customer Site; and (iv) Customer shall not be entitled to credits exceeding a sum equivalent to two (2) months of Customer's monthly recurring charges at the applicable Customer Site during any calendar year. Customer is not entitled to any of the service levels set forth in this SLA, and no credits will be given, if Customer has any undisputed, unpaid balances owed to TWC under the Agreement.

Time Warner Cable Business Class is a trademark of Time Warner Inc. Used under license.
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On-Network Services

Relax, You're On-Network

To keep your business productive and profitable, you need a reliable and scalable communications provider to support you. That is why other tenants chose Time Warner Cable Business Class for their business solutions' provider. Since we've already brought our technology directly to this building, your business can quickly receive all the benefits of our business services.

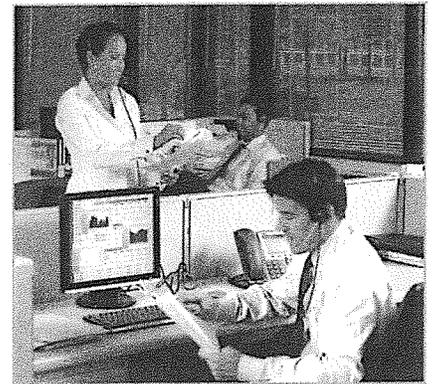
On-Network Benefits

Leveraging Time Warner Cable Business Class solutions is easier than ever. As an on-network tenant, you can enjoy our scalable business solutions with a seamless and swift service installation. Our independent, wholly-owned network infrastructure gives you reliable solutions so you can maintain business productivity. Our local account representatives work with you to design a customized solution. Choose Time Warner Cable Business Class to discover:

- Scalable cable broadband services to access the Internet
- Dedicated Internet Access with fiber-optic services to meet your specific needs
- Metro Ethernet technology to help create private network configurations

For more information, call 866.457.7249
or visit www.twcbc.com

Exceeding Expectations*



Companies using a cable provider to deliver business communications services were more satisfied than phone company customers.

*Source: CSG Systems, Inc. and Frost & Sullivan, "Business Services Survey," May 2007

On-Network Services

Technology to Improve Efficiency

Time Warner Cable Business Class solutions enhance your organization's productivity by increasing network infrastructure speeds and reducing downtime. We provide:

- **Independent Network Infrastructure** that bypasses the local telecommunications access infrastructure to ensure reliable connectivity
- **Fiber-based Solutions** with Ethernet technology for flexible and scalable data bandwidth
- **Comprehensive Managed Security** solutions that protect critical business data from viruses, spyware, Trojans, and exploits

Additional Services

Time Warner Cable Business Class offers your business more than reliable Internet access, scalable data solutions, and local customer support. Other business services include:

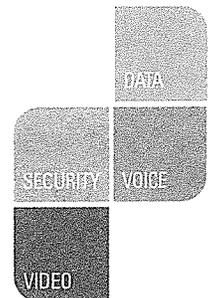
- Business Class Phone for voice solutions
- Web hosting capabilities
- Digital cable and music packages
- Teleworker and Branch Office solutions

Contact your local Time Warner Cable Business Class account representative today for a consultation and learn how our business solutions can support your office.



For more information, call 866.457.7249 or visit www.twcbc.com

Products and services not available in all areas. Actual speeds may vary. Some restrictions apply. ©Time Warner Cable 2007. All rights reserved.



TIME WARNER CABLE BUSINESS CLASS

Business Class Phone

As a business owner, you need one provider who can reliably deliver all of the powerful communication solutions necessary to compete in today's market. Time Warner Cable's Business Class Phone allows you to receive your Internet, Phone, Cable TV, Ethernet and Mobile services from one single provider.

Business Class Phone requires no investment in new equipment and allows you to keep your existing telephone numbers. In addition, you can also control the features of your phone service — enabling you to configure each line independently in order to meet your specific feature and call restriction requirements.

You can update these features in real-time to support your call management needs with our Business Class Voice Manager. This web-based portal enables Business Class Phone customers to control the provisioning and configuring of features, such as the ability to listen to voicemail online, Account Code Setup and remote access to Call Forwarding.

Important business-oriented features like Hunting, Inbound and Outbound Call Restrictions, Account Codes and Three-Way Call Transfer are included at no additional cost. Other optional features, including Business Groups, Auto Attendant, Group and Shared Mailboxes, are available at low monthly rates, making Business Class Phone an ideal choice for your voice communication needs.

Time Warner Cable Business Class offers a comprehensive suite of Internet, Phone, Cable TV, Ethernet and Mobile solutions. Contact your local Time Warner Cable office for a free consultation today on how we can help you best meet your business communication requirements.

- > **Convenience:**
Easily provision and configure phone features on-demand with our real-time customer portal Business Class Voice Manager.
- > **Reliability:**
Private, secure and reliable network resulting in high-quality call clarity.
- > **Customer Support:**
Local, dedicated customer support representatives are available any time of day.
- > **Compatibility:**
Works with industry-standard faxes, security systems, key systems and point-of-sale machines.

 TIME WARNER CABLE
Business Class

You first. The technology follows.®

Business Class Phone

Benefits

- > No need to monitor long distance usage. Call anytime, anywhere within the United States, Canada, Puerto Rico, U.S. Virgin Islands, Guam and Saipan for a flat monthly fee
- > Business Group Features allow a group of telephone numbers to share calls and specialized calling features (Extension Dialing) for increased productivity
- > Discounts offered for bundling of services
- > Keep current telephone numbers and existing telephone equipment
- > Crystal-clear digital connections for all voice communications
- > One invoice for all Time Warner Cable services
- > Local, dedicated customer support

Features

- > **Voice Manager** enables businesses to self-manage the features of their Business Class Phone, including voicemail online
- > **Caller ID via AIM** allows users logged into AOL Instant Messenger to view caller ID information
- > **Auto Attendant** allows a designated telephone number to be automatically answered with a user-defined menu
- > **Hunting** allows sharing of a group of lines by many individuals for incoming calls
- > **Business Voicemail[†]** is an optional, powerful voice messaging feature
- > **Account Codes** (Verified or Non-Verified) allow customers to assign codes to charge calls to user projects, departments or other special accounts
- > **Three-Way Call Transfer** allows a user to add a third party to an existing two-party call. Call originator can hang up and the remaining two parties can continue the call
- > **Caller ID Blocking/Unblocking** blocks/restores the delivery of the subscriber's name and number when a call is placed
- > **Remote Call Forwarding** enables incoming calls to be routed to another telephone number automatically
- > **Anonymous Call Reject** blocks unwanted calls from callers who restrict sending caller ID information
- > **Inbound/Outbound Call Restriction Options** allow a customer to restrict certain types of inbound and/or outbound calls on a per-line basis
- > **Enhanced 911** automatically provides name, telephone number and address to 911 emergency dispatchers
- > **Optional Unlimited Local and Unlimited In-State Calling Plans^{*}** allow you to choose the plan that best fits your needs
- > **Call Forward/Cancel Call Forward** allows all calls to be forwarded to/restored from a specified telephone number
- > **Call Forward Busy** sends calls to an alternate number when the subscriber's line is busy
- > **Call Forward No Answer** sends calls to an alternate number when the subscriber's line is unanswered after a specified number of rings

[†]Business Voicemail is available at additional cost.

^{*}Additional charges apply for taxes, fees, Directory Assistance, Operator Services, Long Distance calls (outside the local area or the state) and calls to international locations.

Business Class Phone does not include back-up power and should there be a power outage, Business Class Phone, including the ability to access 911 services, will not be available. Offer valid for business customers in Business Class Phone serviceable areas.

www.twcbc.com

Time Warner Cable Business Class Phone customer premise equipment is electrically powered and, in the event of a power outage or network failure, enhanced 9-1-1 ("E911") services may not be available.

Additional charges apply for taxes, fees, Directory Assistance, Voicemail, Special Calling Features, Operator Services and calls to international locations. Offer valid for business customers in Business Class Phone serviceable areas.

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 **TIME WARNER CABLE**
Business Class

You first. The technology follows.[®]

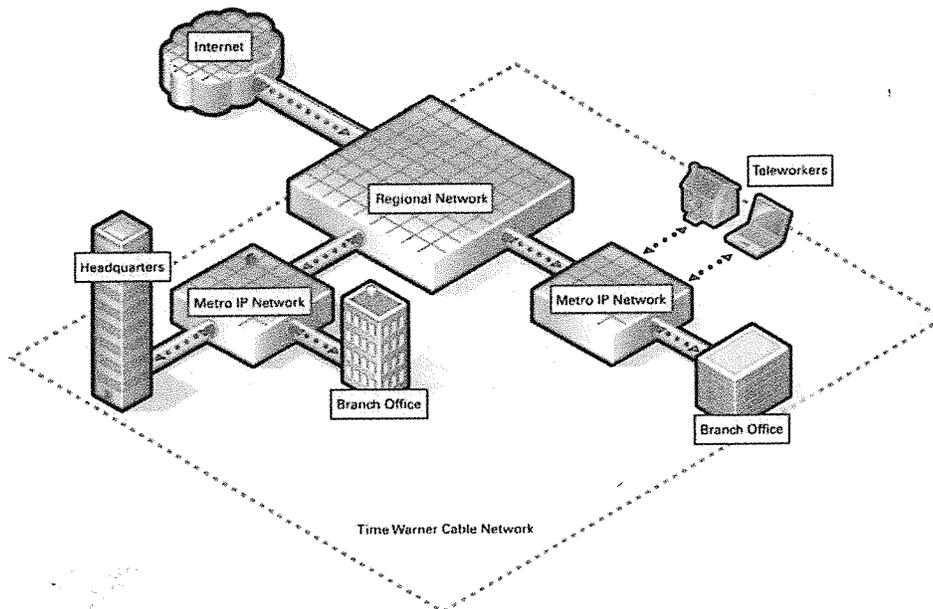
BROADBAND ACCESS CUSTOMIZED for Your Business

With the universal nature of Internet service packages, the ability to customize transmission speed provides the opportunity to minimize costs. Thanks to Time Warner Cable Business Class Access providing multiple service tiers, you now have the flexibility to select the optimal bandwidth to meet your business requirements – and the agility to change service tiers as needed.

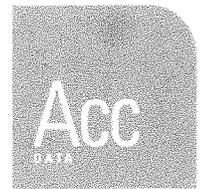
Offering a range of bandwidth speeds on Time Warner Cable's Hybrid Fiber Coax network, Time Warner Cable Business Class delivers the performance and reliability every business needs. Whichever service tier you select – and no matter what size your organization is – you'll have the backing of our professional consultants and technical support staff to ensure you get the most out of your investment. And for added value, you have the option of including an integrated firewall and a static IP address designation.

Time Warner Cable Business Class offers a comprehensive suite of data, security, and video communications solutions. Contact your local Time Warner Cable office for a consultation on how to best meet your business communications requirements.

- > Scalable service levels
- > Quick and easy installation
- > High-capacity data transmission and receipt
- > Always-on Internet access
- > Ability to integrate firewall and static IP



Access



The elements of business.™

Benefits

- > Always-on Internet access
- > Ability to customize transmission speed based on business requirements
- > Power several workstations with a single Internet connection
- > Large capacity for instant downloads and transmissions
- > Quick and easy installation

Features

- > Tiered service levels
- > Broadband infrastructure
- > Scalable capacity

Service Tiers*

DOWNSTREAM SPEED (download)	X	UPSTREAM SPEED (upload)
5 Mbps		384 Kbps
5 Mbps		768 Kbps
5 Mbps		1.5 Mbps
7 Mbps		2 Mbps
10 Mbps		2 Mbps

*Service tiers may vary by market.

Minimum System Requirements

	WINDOWS*	MACINTOSH*
Operating System	> Windows® 98 / 2000 / ME	> OS X 10.2 and above
Processor	> Pentium-class 450 MHz (800 MHz or greater recommended)	> PowerPC Processor (G3 recommended)
Memory (RAM)	> 128 MB (256 MB recommended)	> 32 MB physical RAM with Virtual Memory set to at least 40 MB (64 MB recommended)
Free Hard Drive Space	> 110 MB (150 MB recommended) > 300 MB (500 MB recommended)	> 300 MB (500 MB recommended)
Networking Capability	> Ethernet card with RJ45 connector, or Open slot and free compatible IRQ, or Open USB port	> Ethernet card with RJ45 connector, Open slot, or USB Port (Best Effort)
Browser	> Internet Explorer 5.x (Internet Explorer 6.x recommended)	> Internet Explorer 5.x, Safari 1.x
Other	> CD-ROM drive required, sound card and speakers recommended, SVGA or XGA graphics card recommended	> CD-ROM drive required, sound card and speakers recommended, 16-bit color required – 32-bit recommended

**VILLAGE OF BROCKPORT
PROCLAMATION
NEW YORK STATE SCHOOL SOCIAL WORK WEEK**

WHEREAS, school social workers are the mental health and crisis management experts in schools; and

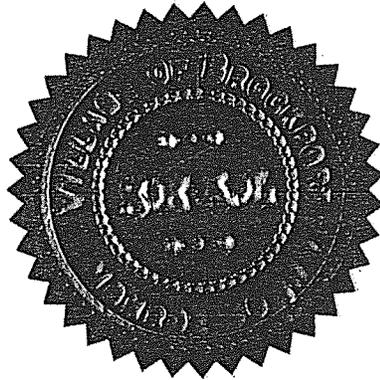
WHEREAS, school social workers are actively committed to helping keep kids in school; and

WHEREAS; school social workers support student social, emotional and mental health; and

WHEREAS; school social workers strengthen academic outcomes and graduation rates;

NOW, THEREFORE, citizens are encouraged to join with the Village Board in this salute to the Brockport Central School District giving due consideration to the important role of school social workers.

IN WITNESS WHEREOF, I Maria Connie Castañeda, Mayor of the Village of Brockport do hereby proclaim March 2, 2013 to March 9, 2013 as School Social Work Week. We hereby set our hand and cause the Corporate Seal of the Village of Brockport to be affixed this 5th day of March in the year 2013.



Maria C. Castañeda
Maria Connie Castañeda, Mayor

William G. Andrews
William G. Andrews, Trustee

Margaret B. Blackman
Margaret B. Blackman, Trustee

Kent R. Blair
Kent R. Blair, Trustee

Carol L. Hannan
Carol L. Hannan, Trustee

**VILLAGE OF BROCKPORT
PROCLAMATION
*THE BLUEBIRD OF BROCKPORT***

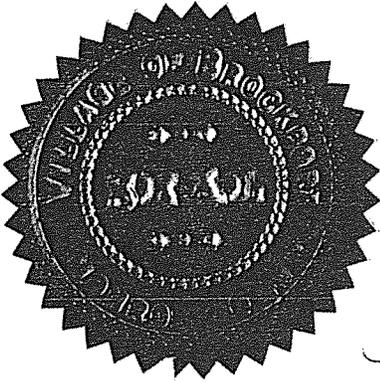
WHEREAS, the first week of May 2013 boasts a program of events called "Low Bridge, High Water" to celebrate the season opening of the Erie Canal waters; and

WHEREAS, Donna Winters, a native of Brockport and author of *The Bluebird of Brockport*, a novel of the Erie Canal will be visiting schools and libraries and discussing her book; and

WHEREAS, William G. Andrews, Ph.D., Village Trustee and Historian Emeritus, and an author of several books about Brockport history, writes "Donna Winters tells a rollicking good story, full of action, romance, and mystery, that conveys a very pervasive feeling of authenticity for Erie Canal life in the 1830s. She is especially good developing credible, likable characters and describing family dynamics."

NOW, THEREFORE, citizens are encouraged to join with the Village Board in this salute to Erie Canal life and read *The Bluebird of Brockport* in April 2013.

IN WITNESS WHEREOF, I Maria Connie Castañeda, Mayor of the Village of Brockport do hereby proclaim April 2013 as *The Bluebird of Brockport* month. We hereby set our hand and cause the Corporate Seal of the Village of Brockport to be affixed this 12th day of March in the year 2013.



Maria C. Castañeda
Maria Connie Castañeda, Mayor

William G. Andrews
William G. Andrews, Trustee

M B Blackman
Margaret B. Blackman, Trustee

Kent R. Blair
Kent R. Blair, Trustee

Carol L. Hannan
Carol L. Hannan, Trustee

**VILLAGE OF BROCKPORT
PROCLAMATION**

WHEREAS, natural areas, trees, and landscapes provide not only community beautification but also economic and environmental benefits; and

WHEREAS, trees provide many benefits to the community, including air purification, windbreaks, noise reduction, shade and energy savings; and

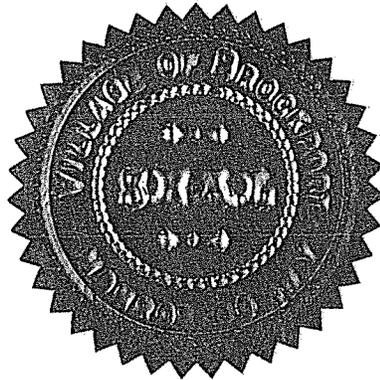
WHEREAS, planting trees and maintaining older trees provides an opportunity for community interaction, volunteerism, economic development, and environmental conservation; and

WHEREAS, our efforts to improve the environment benefit present and future generations; and

WHEREAS, Arbor Day in the Village of Brockport is held each April;

BE IT THEREFORE RESOLVED, that I, María Connie Castañeda, Mayor of the Village of Brockport do hereby proclaim April 26th, 2013 as Arbor Day in the Village of Brockport and encourage all our citizens to participate in appropriate activities and to take advantage of the benefits of the parks and other natural areas in our community.

IN WITNESS WHEREOF, we hereby set our hand, and cause the Corporate Seal of the Village of Brockport to be affixed this 12th day of March, in the year 2013.



María C. Castañeda
María Connie Castañeda, Mayor

William G. Andrews
William G. Andrews

Margaret B. Blackman
Margaret B. Blackman, Trustee

Kent R. Blair
Kent R. Blair, Trustee

Carol L. Hannan
Carol L. Hannan, Trustee

Qty (9) Printed .063 Alum w/ Gloss Laminate



No Smoking
Monika Andrews Children's Park
 Open containers and/or consumption of alcohol is strictly forbidden in the park.
 Park Closed Sunset to Sunrise.
 Thank you for your cooperation.
Courtesy of the Board of Health, Town of Greece, Ontario County, New York

No Smoking
Barry Street Park
 Open containers and/or consumption of alcohol is strictly forbidden in the park.
 Park Closed Sunset to Sunrise.
 Thank you for your cooperation.
Courtesy of the Board of Health, Town of Greece, Ontario County, New York

No Smoking
Corbett Park
 Open containers and/or consumption of alcohol is strictly forbidden in the park.
 Park Closed Sunset to Sunrise.
 Thank you for your cooperation.
Courtesy of the Board of Health, Town of Greece, Ontario County, New York

No Smoking
Sagawa Park
 Open containers and/or consumption of alcohol is strictly forbidden in the park.
 Park Closed Sunset to Sunrise.
 Thank you for your cooperation.
Courtesy of the Board of Health, Town of Greece, Ontario County, New York

No Smoking
South Ave. Park
 Open containers and/or consumption of alcohol is strictly forbidden in the park.
 Park Closed Sunset to Sunrise.
 Thank you for your cooperation.
Courtesy of the Board of Health, Town of Greece, Ontario County, New York

No Smoking
Remembrance Park
 Open containers and/or consumption of alcohol is strictly forbidden in the park.
 Park Closed Sunset to Sunrise.
 Thank you for your cooperation.
Courtesy of the Board of Health, Town of Greece, Ontario County, New York

No Smoking
Harvester Park
 Open containers and/or consumption of alcohol is strictly forbidden in the park.
 Park Closed Sunset to Sunrise.
 Thank you for your cooperation.
Courtesy of the Board of Health, Town of Greece, Ontario County, New York

No Smoking
Evergreen Tot Lot Park
 Open containers and/or consumption of alcohol is strictly forbidden in the park.
 Park Closed Sunset to Sunrise.
 Thank you for your cooperation.
Courtesy of the Board of Health, Town of Greece, Ontario County, New York

No Smoking
Havenwood Tot Lot Park
 Open containers and/or consumption of alcohol is strictly forbidden in the park.
 Park Closed Sunset to Sunrise.
 Thank you for your cooperation.
Courtesy of the Board of Health, Town of Greece, Ontario County, New York



275 Marketplace Drive
 Rochester, NY 14623
 PH: 585-272-1234 FAX: 272-1252
 www.SignsNowRochester.com

Company: American Lung
 Work Order: 16616
 Prepared by: Justin O'Brien
 Salesperson: Jackie Ciresi
 Date: 03/05/13
 Revision #: 0

Qty: 9
 Single Sided
 Double Sided
 Materials: .063 Alum
 Notes:

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 Authorized Signature _____ Date _____



VILLAGE OF BROCKPORT

49 State Street · Brockport, New York 14420
Telephone (585) 637-5300 · Fax (585) 637-1045
Website: www.brockportny.org

*The Victorian Village on the Erie Canal
Preserve America Community
Listed on the State and National Registers of Historic Places
Certified Local Government
Tree City USA Community
Erie Canalway Heritage Award of Excellence*

February 26, 2013

Mr. Brian Winant, President
Stetson Club
C/o Brockport Police Department
1 Clinton Street
Brockport, NY 14420

Mr. John Streb, President
CSEA
C/o Brockport Department of Public Works
38 East Avenue
Brockport, NY 14420

Dear Brian & John:

You may recall my letter dated 1/3/12 and follow up memo dated 2/15/12. I wish to again request your consideration of a meeting to discuss the possibility of opening contracts with respect to the following:

- Vacation carry over from one fiscal year to the next – changing from being able to carry over up to 30 vacation days from one fiscal year to the next to “payout of unused time” at the end of the fiscal year at that year’s wage rate. I believe this could assist with staffing efficiency and save money. Rationale: a) it would encourage employees to take their time during the year, b) it would save money later when employees take their time or get it paid out upon separation at what would be a higher wage rate, and c) it would help to keep proper staffing (i.e. an employee with 20 or more years of service gets 6 weeks of vacation and 1 week personal. Add 30 days carry over and that employee could take 65 days off during a year – not counting holidays and floating holidays.)

I have included both of you on the same letter to let you know that I am requesting the same of each collective bargaining unit. I will also be proposing the same to the Village Board for the non-union staff.

I look forward to hearing from each of you to set up a joint or separate meeting (whichever you prefer) with myself and Village Attorney Leni. Please respond by 3/11/13 in writing to me at mccastaneda@brockportny.org. Thank you.

Sincerely,

Maria Connie Castañeda, Mayor
Village of Brockport

Xc: Village Board / Clerk / Treasurer / Village Attorney

DRAFT – for 3/12/13 VB consideration
VILLAGE OF BROCKPORT
Notice of Public Hearing

Please take notice that the Board of Trustees of the Village of Brockport will hold a public hearing beginning at 7:00 pm on Tuesday, March 26, 2013, at ***Brockport Village Hall Conference Room at 49 State Street Brockport, NY 14420 OR the A.D. Oliver Middle School Auditorium at 40 Allen Street Brockport, NY 14420*** to consider proposed Local Law #1 of 2013, a Local Law to override the tax levy limit established in General Municipal Law § 3-c as follows:

Section 1. Legislative Intent

It is the intent of this local law to allow the Village of Brockport to adopt a budget for the fiscal year commencing June 1, 2013 that requires a real property tax levy in excess of the "tax levy limit" as defined by General Municipal Law § 3-c.

Section 2. Authority

This local law is adopted pursuant to subdivision 5 of General Municipal Law § 3-c, which expressly authorizes a local government's governing body to override the property tax cap for the coming fiscal year by the adoption of a local law approved by a vote of sixty percent (60%) of said governing body.

Section 3. Tax Levy Limit Override

The Board of Trustees of the Village of Brockport, County of Monroe, is hereby authorized to adopt a budget for the fiscal year commencing June 1, 2013 that requires a real property tax levy in excess of the amount otherwise prescribed in General Municipal Law § 3-c.

Section 4. Severability

If a court determines that any clause, sentence, paragraph, subdivision, or part of this local law or the application thereof to any person, firm or corporation, or circumstance is invalid or unconstitutional, the court's order or judgment shall not affect, impair, or invalidate the remainder of this local law, but shall be confined in its operation to the clause, sentence, paragraph, subdivision, or part of this local law or in its application to the person, individual, firm or corporation or circumstance, directly involved in the controversy in which such judgment or order shall be rendered.

Section 5. Effective Date

This local law shall take effect immediately upon filing with the Secretary of State.

All interested parties will be given an opportunity to speak for or against this proposed legislation.

By Order of the Brockport Village Board

Leslie Ann Morelli
Village Clerk
Village of Brockport

Dated: March 12, 2013

For publication in Suburban News and posting on Village website and at Village Hall.